

What to expect during Installation?

The Installation date will take place seven to ten days after the first payment to the project, the exact date will be determined between the client and the company specialist. During 24 hours before of the installation day you will be contacted as a friendly reminder.

Due to the nature of the materials it can create dust, please note that cleaning areas outside of the assigned project is all customer responsibility, consider covering floors, furniture and crafts.

Natural Stone pieces are stiff and very heavy, consider covering your appliances or moving them before the installation to protect them from scratches. The installer team is not authorized to move or remove furniture or appliances. If the space is not adequate for the installation, it will be rescheduled until further notice.

European Granite and remodeling and its employees and collaborators are professionals in the manufacture and installation of natural stones, none of them is authorized to make pipe repairs or any other plumbing arrangement, but we always can recommend any other professional company that you might need to finish your home remodeling project.

As all-natural stones are unique, with pits, fissures, cracks, corrosive minerals, or other features that the customer may find objectionable, these should be acknowledged when samples and/or slabs are being viewed. The customer must be made aware that some of these features may become more or less noticeable when the position (vertical or horizontal) of the slab is changed, or when the lighting intensity is changed.

Cabinets to receive stone countertops must be permanently affixed in their final position prior to field measuring for countertops.

Measurement Tolerances. Refer to Chapter 22 (Natural Stone Institute) for allowable substrate tolerances. When cabinets are not within these tolerances, a notice to proceed with the installation shall be obtained from the customer (or authorized representative). Installations done on cabinetry that is outside of these tolerances will have excessive shim spaces and wide regions of filler material. Any required aesthetic improvement to conceal this condition (e.g., additional wood trim) is the responsibility of others.